

# The Healthcare Provider's Role in Combatting the COVID-19 Infodemic

I have no conflicts of interest to report

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**Describe the  
impact of  
misinformation  
on medication  
safety**

**Discuss strategies  
to prevent and  
correct  
misinformation  
spread**

Misinformation    Disinformation

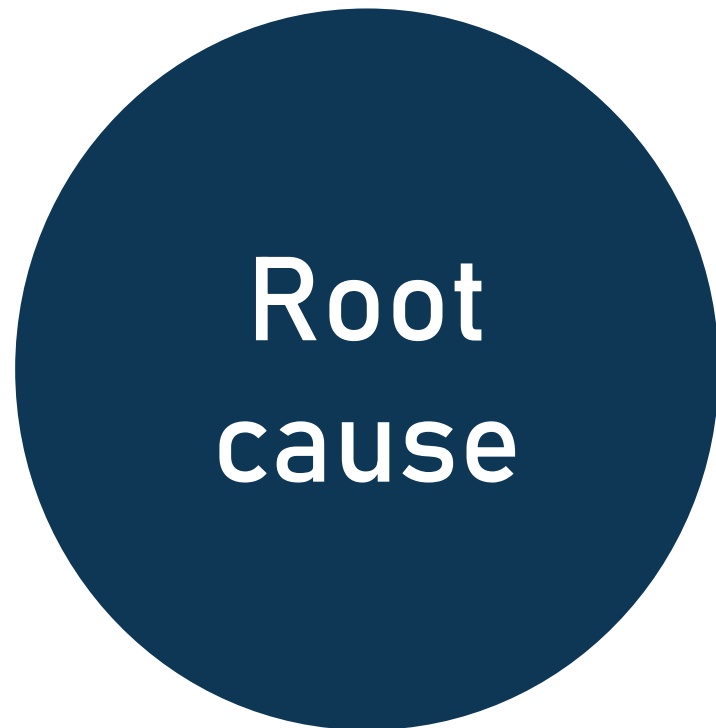
Proliferative spread

Uncertainty · Fear · Mistrust · Poor communication · Anxiety

# Infodemic Misinformation

Call for Action

**Patient safety  
and  
communication**



**Adherence**

**Satisfaction**

**Reduced  
burnout**

**Improved  
outcomes**

**Trust**

**Medical  
misinformation  
and  
communicating  
risk**



# Preventing Misinformation Spread

## Top tips for navigating the infodemic



### 4. Check the date:

Is it up to date and relevant to current events? Is the statistic accurate?



### 1. Assess the source:

Who shared the information with you and where did they get it from? Even if it's from friends or family, you still need to check their source.



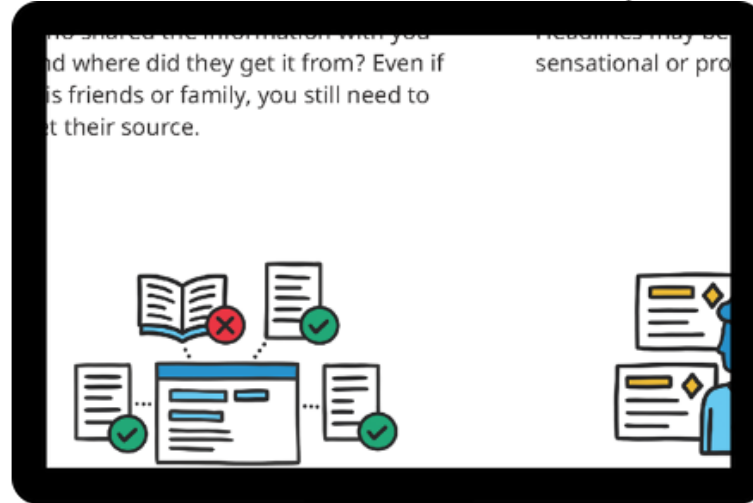
### 2. Go beyond headlines:

Headlines may be intentionally sensational or provocative.



### 3. Identify the author:

Search the author's name online to see if they are real or credible.



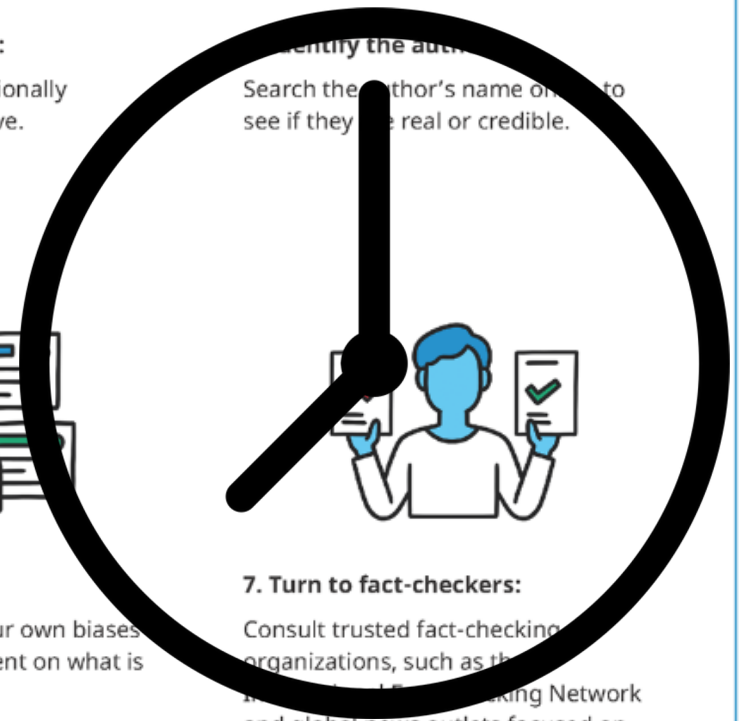
### 5. Examine the supporting information:

Credible stories back up the claims with facts.



### 6. Check your biases:

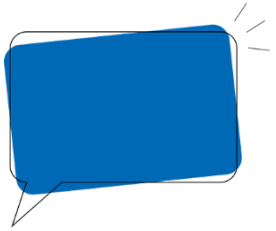
Think about whether your own biases could affect your judgment on what is or is not trustworthy.



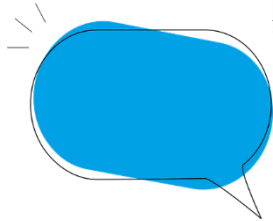
### 7. Turn to fact-checkers:

Consult trusted fact-checking organizations, such as the International Fact-checking Network and global news outlets focused on debunking misinformation.

# Actively Addressing and Correcting Misinformation



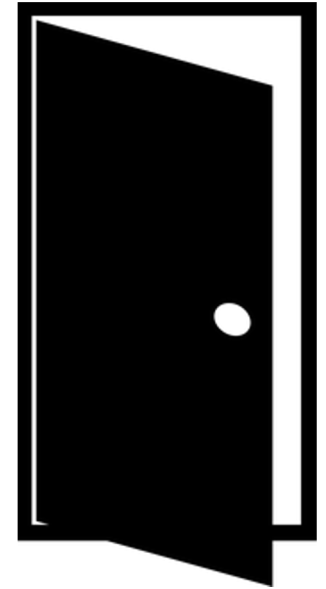
Call it out



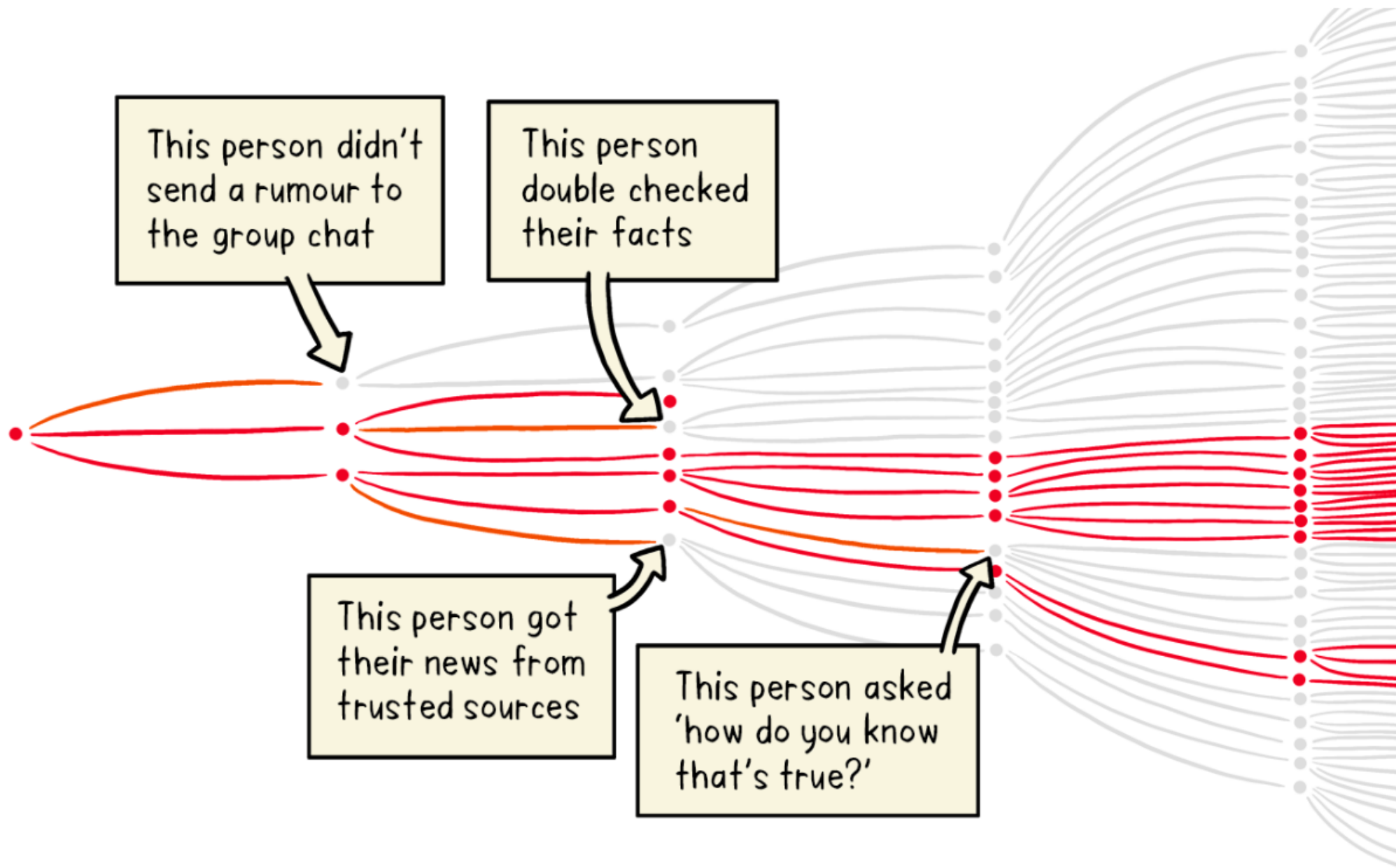
Give the  
counterargument



Recognize  
history



Keep an open  
door



Let's flatten the infodemic curve.



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